

Pediatric Ophthalmology P.C

Patrick J. Droste, MD, MS

Pediatric Ophthalmologist

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Optometrist

WELCOME!

Our practice specializes in the diagnosis, treatment and surgery of children with eye disorders such as cataracts, glaucoma as well as eye findings associated with various syndromes or diseases. Adults and children alike are treated here for strabismus. Strabismus is an ocular misalignment such as exotropia or esotropia (eyes turned out or in), diplopia (double vision) and amblyopia ("lazy" eye). We look forward to seeing you (or your child/children) for the first appointment.

There are several important pieces of information that you will need to know. **Please make certain that you read this letter in its entirety.**

We ask that for all appointments you bring eye-glasses, list of medications, insurance card, authorization/referral paperwork, and report from other physicians that you feel may assist the doctor in addressing your concerns. We encourage you to list your questions prior to your exam so that all your questions can be answered following the eye examination. It is our goal to see our patients in a timely manner and make certain all of their concerns are addressed. However, in attempts to meet all of our patient's needs, we may run behind schedule.

We currently participate with the following insurances only:

Blue Cross Blue Shield	All forms of Medicaid	Priority Health Mediciare
Untied Health Care	ASR	Blue Care Network
Medicare	Blue Cross Blue Shield Medicare	
Priority Health	Blue Care Network Advantage	McLaren Commercial

****Children's Special Health (we must be listed as a provider prior to your visit)**

****If we are not listed at the time of visit, you will be expected to provide payment at the time of service.**

We do not participate with Medicaid or Medicare plans other than those listed above. **If we do not participate with your insurer, payment is due at the conclusion of your visit and we will not bill your insurance carrier.**

It is important to understand that there may be services which are necessary for diagnosis and treatment that your insurance does not cover. In this event, you will be notified at check in and the fee will be collected at the end of your appointment along with any co-pays, deductibles and any past due balances. Collecting all amounts due at the end of the visit is necessary to keep medical cost down. Please be advised, that participation with an insurance carrier does not mean 100% of your visit will be covered. (Please make note that Medicare and Priority Health have determined refractions are the patient's responsibility). We encourage you to review your coverage prior to your appointment. Questions regarding payment plans can be addressed to our billing department prior to your appointment

Authorizations may be part of your insurance plan requirement. This is your responsibility to determine if this applies and to secure an authorization or referral before your visit. You may want to discuss this with the physician that is referring you to our practice. Unfortunately, we can not see a scheduled patient if there is no authorization or referral for the visit.

Payment

Our preferred method of payment is credit card. We are now offering a convenience to you an "auto pay" system. At the time of check out you will be asked for the credit card you wish to use. This card will be swiped (charged) for payment for co-pay, deductibles, refraction charges, past due balances and any other service(s) which is owed. At this time your card will be authorized (not charged) for the amount of the visit minus payment. This will provide assurance that if your insurer had a change in your plan that you were not aware of (for example a different co-pay) you would not receive any statements, do not have to remember to pay your bill on time and therefore no statement processing fees and no postage fees!

We are mindful of the cost of the health care as provider. Therefore, we ask that if you are unable to keep an appointment, we are given no less than a 24 hour notice of cancellation. Patients that do not show for their appointment you may incur charge, as well as those canceled less than 24 hours of the scheduled appointment time. *There are patients that need your appointment time if you are unable to keep it.*

This information should assist you in making your visit(s) go smoothly. If there are any questions that you may have prior to the appointment, please do not hesitate to contact our office.

We look forward to meeting you and, thank you for your trust in us.

Sincerely,

The Doctors' & Staff at Pediatric Ophthalmology, PC

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